

# Gateshead Workplace Recovery

#### Address:

Onyx House, Queensway South, Team Valley, Gateshead NE11 0ED

**Telephone:** 0345 119 9911

BOOK A TOUR

**Certifications:** 

One of our three North East sites, this facility is the largest. Located only 4 miles away from Newcastle City Centre and fitted out to the highest of specifications, this is the ideal environment to house your team in the event of an emergency. The facility is located on Team Valley Trading Estate and is ideally situated to provide ease of access from the A19 & A1(M).

## Configuration

Number of Seats	260
Total Square Feet	12,000
Total Floors	3

# **Workspace Facilities**

**Reception** Dedicated Reception Area

Meeting Rooms 1 x Board Room

**Printing** Multi-function Colour Printer

Canteen Facilities Kettle, Toaster, Microwave, Water Dispenser





## Environment

#### Cooling

Air Conditioning throughout the suite and meeting rooms

## Communications

## Connectivity

Multiple diverse-routed resilient internet site backhaul, dark fibre, 1Mb – multi Gb transit

### **VoIP Capabilities**

ACD call telephone system Direct dial telephones (DDI)

#### **Wireless Connectivity**

Wi-Fi Access across the suite

## Security

## CCTV

24 x 7 CCTV recording and 90-day retention

### Access Control

Swipe card entry/exit external doors. Access recorded with minimum 12-month retention

## **Standard Service**

## Network

10 Mbps bandwidth (Although more can be purchased at an additional cost)

## **Exclusion Zone**

150-metre exclusion zone

## Testing

One test day per annum for business continuity rehearsal tests

## Access Control

Four-hour SLA on invocation

# Learn more about our Gateshead Workplace Recovery or call 0345 119 9911













